

# The Hassle-Free Experience

**We believe you should be able to leave your worries behind when you choose Cornerstone for your painting and drywall services. That means:**

## **Pre-Job:**

- Initial conversation to see if we're a good fit (we value your time and ours).
- Unmetered access to your Estimator for any and all questions (leave no stone unturned).
- An itemized estimate that gives you insight into the cost of every step of your project (no lump sum black-box/no surprises).
- Thorough intake conversation to make sure your needs are completely understood and addressed in the estimate (we listen and understand).
- Schedule your estimate online in your pajamas (ease of use).

## **During the Job:**

- Clear communication from the crew leader on their arrival, delays and any changes during the project (communication is key).
- Thorough prepping of your house (hello air vent covers, plastic furniture tarps and rosin paper!).
- Professional, friendly and courteous staff members who treat your home like it's their home. (You don't need to babysit our crews).
- Meticulous clean up once the job is done (you won't even know we were there - except for the beautiful paint or drywall job, of course!).
- Our guys are paid by the job, not by the hour, so they get the job done well and efficiently (no guys taking endless cigarette breaks).

## **Post-Job:**

- We'll answer any and all questions until you feel comfortable about the work done.
- If something isn't up to standard, we will make it right (we'll always do right by you).
- Easy electronic payment once the final walkthrough is complete (painless payment).

## The journey to a beautified home

